



Your guide to...

Everything you need to know before you go!

BOGNOR REGIS RESORT

Butlins
BIG
WEEKENDS

Welcome!

We're looking forward to seeing you on your Big Weekend – we hope you've started the countdown!

There's no hailing down expensive cabs at the end of the night. We have a choice of state-of-the-art venues just a short walk from your accommodation and there's no pricey entrance fee either – you'll have access to our venues – each with an amazing sound system and a fantastic line-up of big-name acts, top tribute bands and the UK's hottest DJs... all included in the price.

We thought you might have some questions about your break, like what to bring, what to expect and what's included... so we've tried to provide all the answers in this handy guide. If there's anything else you need to know please just give us a call on **0845 070 4754** and we'll be happy to help.

Your Big Weekend will be an unforgettable time... celebrate good times, come on!

See you soon!

The Team at Butlins

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Some need-to-knows

HERE'S A HANDY CHECK-LIST OF A FEW THINGS YOU CAN'T DO WITHOUT:

Holiday confirmation

Please bring your booking reference number with you, you'll find it on your holiday confirmation email or letter.

Groups of 20+

Don't forget to bring your coloured confirmation letter from the team at Bognor Regis Resort.

Photo ID

If you, or anyone in your group, are lucky enough to look under 21, you may be requested to provide proof of age in our licensed venues. Please note that only a valid passport or photo driving licence will be accepted.

TOP TIPS FOR A GREAT WEEKEND

Entertainment

Most of the entertainment is included in the price and you'll find lots of information on our website, **bigweekends.com**, so don't forget to have a look before you arrive!

Celebrate good times...

Celebrating a birthday, anniversary or special occasion? If you would like to arrange one of our special celebration packages, please call **01243 810136** for details and prices.

NB. Although we make sure all the information in this guide is correct at the time of going to print, on rare occasions we'll need to make changes at the last minute without any time to let you know.

We're proud of all the awards we've won – here are some of the recent ones



National Customer Service Awards
Employer of the Year 2010



Top 50 Call Centre
in Travel, Leisure
& Entertainment
Awarded to
Bourne Leisure



The Sunday Times
25 Best Big Companies
To Work For list 2010
Awarded
to Bourne Leisure



British Travel Awards
UK/Domestic Operator
of the Year
Winner



Beautiful Beer
Award for Sun & Moon
beers at our Minthead
and Bognor Regis
Resorts



Enjoy England Award
Awarded 4 stars
for all resorts



Arun Business of the Year
Awards 2010
Awarded "Green Business
of the Year" & "Sussex by
the Sea Tourism Award"
to Bognor Regis Resort

CALL
0845 070 4754
PLEASE SEE THE BACK PAGE FOR FULL DETAILS

OR VISIT
BIGWEEKENDS.COM

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Check In

Let's get the party started! We know there's a lot to plan, so here's our guide to help get your break off to a good start.

CHECKING IN

When you arrive at the entrance to the Bognor Regis Resort, please have your booking confirmation number to hand. We'll direct you to a free car park and the appropriate Check In area. Only the lead guest is able to pick up the keys for

your group (please remember to bring the booking confirmation with you). Just look for the desk showing the first letter of your surname – where you'll be met by our Welcome team.

If you're arriving by car, just leave your luggage in your vehicle until you can access your accommodation. If you're arriving by taxi or coach, our Welcome team will be happy to let you know where to leave your luggage until your accommodation is available.



Standard and Silver guests

You can check in from 12 noon in the Skyline Pavilion and access your accommodation from 4pm.

Gold guests

You can check in from 12 noon at the Gold Reception in Atlantic Bay and access your accommodation from 3pm.

Shoreline and Ocean Hotels guests

You can check in from 3pm onwards at your hotel reception. There is a designated car park for all hotel guests and spaces are available to use from midday on your arrival day.

Deluxe guests

You can check in from 3pm in the Skyline Pavilion and access your accommodation from 3pm.

Premier Club members

You can check in from 12 noon in the Skyline Pavilion (if you're staying in Gold accommodation, you can check in at the Gold Reception in Atlantic Bay) and access your accommodation from 3pm.

Guests with a disability

We want to make sure every one of our guests has a comfortable and enjoyable stay. So if you, or a member of your party needs extra help when checking in, or during your stay, please contact us before your arrival on **01243 810113**, we'll do our best to meet your requirements.

Groups of 20+

You can check in from 12 noon in the Holiday Booking Shop and access your accommodation from 3.30pm. You will be contacted by a member of our team a week before your Big Weekend starts to discuss your check-in arrangements. We'll confirm this with a final confirmation letter which you will need to bring along with you. If you have any questions before you arrive please just give us a call on **0845 070 4754**.

ARRIVING EARLY... OR LATE

The fun starts when you get here, so if you arrive with time to spare you can enjoy our facilities, including restaurants and bars while we finish preparing your accommodation. At 7pm we move our Check In to Guest Services, except for Gold guests who can continue to check in at the Gold Reception until 9pm. Guest Services will remain open until 11pm, but if you arrive after this, don't panic, your keys will be available to pick up from the main entrance to the resort throughout the night.

Your accommodation

Whether you've chosen a self-catering apartment with a lounge and kitchen or a hotel-style bedroom, your accommodation will be kitted out with a range of amenities to make your weekend run as smoothly as possible. To help you plan your break, here's a list of some of the things you'll find in your accommodation.

Have a look at your holiday booking confirmation to check which accommodation you've booked. For more information or to see a few more photographs and 360° views of all

our accommodation options, go to bigweekends.com/accommodation. If you think one of our other grades of accommodation may suit you better, why not consider upgrading before you arrive? Just give us a call on **0845 070 4754** and we'll be happy to check availability and prices for you and upgrade your booking if you then choose to do so.

To make sure that all our guests are as comfortable as possible, all our rooms are non smoking. Please head to the designated smoking areas if you wish to smoke.



All accommodation includes:

Bathroom, bed linen, heating, multi-channel TV, tea & coffee making facilities plus wardrobes and other storage space

What's included

	Apartments			Rooms				
	GOLD	SILVER	STANDARD	SHORELINE	OCEAN	DELUXE	SILVER PLUS	SILVER
Lounge and open-plan kitchen/dining area, complete with cooker, fridge, toaster, cutlery, crockery and utensils	*	*	*					
Microwave	*	*						
Dishwasher	*							
Iron and ironing board	*	*		*	*	*	*	*
Widescreen TV with DVD	*			*	*	*		
2nd TV in bedroom	*			*	*	*		
Towels / hairdryer / toiletries	*			*	*	*		
Daily housekeeping service (available to other grades for an additional charge)	*			*	*	*		
Early check-in (from 3pm)†	*			*	*	*		
Dedicated reception and team	*			*	*			
Balcony / terrace				▲	▲	*		
Personal safe	*			*	*	*		
Mini fridge / cooler				*	*	*	*	
Dedicated parking close to your accommodation				*	*	*		
Guaranteed ground floor (for additional extra £10)	*	*	*				*	*
Bath with shower				*	*	*		
Shower only	*	*					*	*
Bath only			*					

† Normal check-in from 4pm

- Except 1st & 2nd floors
- ▲ Only on selected rooms

(DVDs are available for hire from the Gold Reception with a refundable deposit)

Come dine with us

We want you to have the best possible break so whether you've booked one of our popular dining packages or are going self-catering, this page is definitely worth a read. We've also included a full list of places to eat whilst you're on resort on the following page.

SELF-CATERING

If you've booked self-catering, you don't need to fill your car with groceries – we've got a well stocked supermarket on resort where you'll find everything you need. The supermarket is open Friday to Monday from 8am until midnight.

If you like eating out, there are plenty of restaurants to choose from too. You'll find a range of different options for each day of your break, whether you're looking for a quick snack, lunch or a three course meal.

BUTLINS DINING PACKAGES

Alternatively, our dining packages allow you to dine in one of our Butlins dining restaurants for your breakfast and evening meal for the duration of your Big Weekend.

BUTLINS DINING RESTAURANTS

If you've chosen a dining package with us, here's a little more information about what to expect.

Our dining packages include a buffet breakfast with a wide range of cooked and continental options and a three-course meal in the evening. You can help yourself to as much as you like!

Our menus change daily and range from fresh salads, meats and cheeses to traditional British meals and tasty dishes from around the world. There's something for everyone. There's also a selection of hot and cold puddings, plus tea, coffee and soft drinks.

FOOD COURT & PREMIUM DINING

If you've chosen Food Court dining, then you'll be eating in either the Ocean Drive or Coral Beach restaurant. You'll be allocated a restaurant on arrival for the duration of your break.

If you've chosen Premium Dining, you'll be eating in one of our smaller, more contemporary restaurants – Coast Restaurant, The Yacht Club or The Deck Restaurant (open March 2012). There are extra options available, including fresh pancakes or omelettes cooked to order at breakfast, a carvery every night, a wok station and a wide range of salads, cold meats and cheeses.

TOP TIP...

Our dining packages are very popular and space is limited. So if you are thinking of choosing this option, please check with our team now to see if we can fit you in. You will save at least 20% off on-resort prices by booking a dining package before you arrive.

If you have already booked a food court dining package and would like to upgrade to Premium Dining, call us on **0845 070 4754** to see if we have availability. Please note that all dining packages are subject to limited availability.

HOTEL DINING

If you're one of our Hotel guests and have booked a dining package, then you can choose your specific hotel restaurant (South Coast Restaurant for Shoreline Hotel guests, Kaleidoscope Restaurant for Ocean Hotel guests) or alternatively you can decide to have a change and dine in either Papa John's or Beachcomber Inn.


Kaleidoscope Restaurant offers a buffet menu with a great range of choices, as well as a carvery every night. At South Coast Restaurant, there is a delicious selection of starters and main dishes from a set menu.

Tea, coffee and soft drinks are included with breakfast at both restaurants and a wide range of quality wine and a selection of other drinks are available to purchase with your evening meal.



Spoilt for choice











Recharge your batteries with a tasty meal out. We have a great variety of restaurants and cafés for you to choose from, whether you're looking for a leisurely meal or something on the go, we have just the right place for you.



















We've a list of all our main restaurants below. Those marked with a  are available to those guests who have booked either the Hotel, Premium or Food Court dining package, as indicated

below. If you've booked self-catering you can also enjoy these restaurants on a "pay as you go" basis, subject to availability.



Turner's Restaurant

Restaurant	Category	Description	Opening hours	Breakfast	Lunch	Dinner
	Premium Buffet 	Relax in this modern, bright restaurant in our Ocean Hotel. Offering a selection of dishes from the buffet including traditional favourites, stir-frys and a carvery.	Breakfast: 8.30am to midday Lunch: 12pm to 5pm Dinner: 6pm to 8.15pm Our busiest times for breakfast are 9.30am-11am and 6pm-8pm for dinner. Bookings are not taken for breakfast but are advisable for dinner.			
	Set Menu 	South Coast in our Shoreline Hotel offers a delicious set menu with a great range of choices.	Breakfast: 8.30am to midday Lunch: 12pm to 5pm Dinner: 5pm to 9pm Our busiest times are 9.30am - 11am for breakfast and 6pm - 8pm for dinner. Bookings are not taken for breakfast but are advisable for dinner.			

Restaurant	Category	Description	Opening hours	Breakfast	Lunch	Dinner
	Dining Package Premium Buffet 	As you dine in the contemporary surroundings of The Yacht Club, you're spoilt for choice with a host of buffet dishes that change daily. There's a freshly carved roast and a selection of salads and cold meats too.	Breakfast: 9am to 11am On Fridays and Mondays our breakfast opens from 8am to 10am. Dinner: 5pm to 7pm.			
	Dining Package Premium Buffet 	Our second Premium Dining restaurant offers a delicious buffet menu that changes daily. It serves roasts, healthy salads, dishes from around the world and a great selection of desserts.	Breakfast: 9am to 11am On Mondays our breakfast opens from 8am to 10am. Dinner: 5pm to 7pm			
	Dining Package Premium Buffet 	Our brand new Premium Dining restaurant offers relaxed surroundings and a daily changing buffet menu with a carvery every night, a wok station and wide range of salads, cold meats and cheeses.				
	Dining Package Food Court Buffet 	One of our Food Court restaurants featuring buffet style serveries, each offering different menu options, so everyone can find their perfect choice.	Breakfast: 9am to 11am On Mondays our breakfast opens from 8am to 10am. Dinner: 5pm to 7pm			
	Dining Package Food Court Buffet 	Our second Food Court restaurant offering buffet choices. Fantastic choices at breakfast and dinner time.	Breakfast: 9am to 11am On Mondays our breakfast opens from 8am to 10am. Dinner: 5pm to 7pm			
	The best of British cooking	Michelin Star TV Chef Brian Turner has brought his culinary magic to Turners. In relaxed and informal surroundings, it's the place to be seen whilst enjoying freshly prepared dishes, service, wines and cocktails.	Lunch: Noon to 3pm Dinner: 5pm until late To guarantee your reservation, please call 01243 810092 before you arrive.			
	Traditional pub NEW	Newly opened after an extensive refurbishment, our favourite local serves a great range of beers and traditional pub food making it a great place to meet up with friends or catch up over a hearty breakfast.	Open: 9am to 11pm			
	Pizza and pasta Eat in, takeaway and delivery	From the 'all you can eat' lunchtime buffet to a wide range of pizzas, pasta and salad, Papa John's is a great place to refuel. Pop in and order a delivery beforehand, tell us when you want us to deliver and we will get it to you.... call 01243 810101	Open: 12noon to 10pm/11pm Deliveries available until 11pm and takeaways until late. Please phone 01243 810101 for deliveries			
	Breakfast, lunch and snacks	Looking for some quiet time to catch up with friends, Rosso Lounge is the ideal place for meeting up over breakfast or lunch during the day...great sharing platters or even a light lunch throughout the day	Open: 9am to midnight Food served 9am-4.30pm			
	Lunch and snacks	Serving sandwiches and light bites including healthy salads as well as takeaway drinks and snacks, plus Costa Coffee and also naughty treats such as muffins and cakes.	Open: 11am to 4pm			
		Perfect for a quick bite. It's in the heart of the Skyline Pavilion so you won't miss a thing!	Open: 11am until late			

* Breakfast is only available to hotel guests with breakfast included in their booking. Please note that restaurant opening hours are subject to change, therefore please check on arrival on-resort.

† Please note that we do accept self-catering guests in our hotel restaurants, The Yacht Club, Coast Restaurant and Food Court restaurants subject to availability on the day.

Time for a drink!

Whether you're looking for a cuppa and a natter, or a cocktail whilst enjoying the evening entertainment, you'll find it at one of our bars.

BAR ROSSO

Relax with a cocktail, a glass of wine or a beer or enjoy a Costa Coffee in the heart of the Skyline Pavilion.

CENTRE STAGE AND REDS

Our famous live entertainment venues have their own large bars where you can enjoy your favourite tippie!

HOTSHOTS

Have a game of ten-pin bowling or American pool in our sports bar or watch Sky Sports and keep up to date with your favourite sport.

JAKS

Dance the night away at our DJ disco bar.

KALEIDOSCOPE BAR

Situated in the contemporary Ocean Hotel and open to all guests on resort. Perfect for enjoying a quick drink away from the hustle and bustle or a spot of lunch in cool, comfortable surroundings.

SHORELINE HOTEL BAR

Situated in the Shoreline Hotel and open to all guests on resort. If you're looking for a place to escape from it all, this chill out bar boasts an extensive lunch menu and is open all night long.

BEACHCOMBER INN

Our friendly local pub – pop in for a meal or a drink to get your evening off to a great start.



The party continues on Sunday.
Let your weekend last longer as we round off the weekend with some great entertainment on Sunday night. See you for breakfast on Monday...

A few shopping treats... and all the essentials

We've got a range of shops right here on resort offering all the essentials and some great treats too!

EUPHORIA

Our very own hair salon for all your on-resort hair and beauty needs.

MEGA TREATS

A delight for those with a sweet tooth. Sweets, chocolates, lollies and ice cream... we know you'll be back for more!

THE OUTLET STORE

Big brand-named gifts and sportswear – great for some retail therapy.

PHOTOCALL

Print out your memories while on resort.

SPAR SUPERMARKET

For everyday supplies you can't do without! We offer a great range of fresh food, wine, beer and household products, plus hot food to go, fresh coffee and electronic mobile top-ups.

TREASURES GIFT STORE

Where you'll find something for everyone.

HOLIDAY BOOKING SHOP

Here to help you get the very best from your holiday and the home of Butlins Premier Club. Pop in for information or to enquire about your next break for this year or next. We're always happy to help.

Treat yourself

You'll be amazed when you first experience our hotels: with fantastic facilities and beautiful views, why not treat yourself to a weekend of luxury with a stay in one of our hotels? If you'd like to upgrade your accommodation, just give us a call on 0845 070 4754 we'll be happy to check availability and prices for you.

OCEAN HOTEL

A funky, bright and unique design-led hotel, with stunning views of the West Sussex coastline or South Downs, our Ocean Hotel is unlike anything you've seen before. Big and contemporary, yet welcoming and friendly, with a large bar and restaurant area opening onto a south-facing terrace.

- ▶ Funky luxury rooms for two with:
 - Floor to ceiling windows.
 - Seating area with soft chairs and table.
 - Luxury king size or twin beds.
 - Flat screen TV with freeview and a DVD player. You can borrow DVDs, games consoles and games at reception if you fancy a bit of down time.
- ▶ 24 hour room service.
- ▶ Enjoy a quick boogie in our disco lifts.
- ▶ Chill out at our Ocean Spa and choose from a selection of funky treatments and spa sessions.
- ▶ The Kaleidoscope buffet style restaurant offers a wide choice of food.
- ▶ Our chic Kaleidoscope bar has a great range of cocktails and wines – perfect to get you in the party mood!
- ▶ Parking space right on the doorstep for Ocean Hotel guests only.

SHORELINE HOTEL

If you're looking for affordable luxury, why not stay at our sleek Shoreline Hotel. Set within beautifully landscaped gardens overlooking the coastline, our Shoreline Hotel is right where all the fun and action takes place at the heart of our resort. Many of the 160 rooms have stunning full or partial sea views and selected rooms also boast either a balcony or a terrace.

- ▶ Peaceful rooms for two, with space to relax and unwind, with:

- Luxury king-size or twin beds.
- Large en-suite bathroom.
- Flat screen TV with freeview and a DVD player.
- ▶ Enjoy the relaxed, modern surroundings of the South Coast restaurant: serving a range of delicious dishes.
- ▶ Our Shoreline bar offers a wide range of cocktails and beers – let's get the party started!
- ▶ Parking space right on the doorstep for Shoreline Hotel guests only.



Your Big Weekend

Every evening we've packed our venues full of live music and entertainment. You'll find out what's on during your break at bigweekends.com or check out your entertainment guide when you reach resort.

WHERE'S IT ALL HAPPENING?

Gigantic stages, energetic dance floors and bustling bars all with friendly team means you can't fail to have a great time and no matter where you are, something will always be on to entertain you.

JAKS

Party well into the small hours and Jaks never loses its buzz, with non stop pumping music you can party until you drop. Boogie the night away with DJs, or laugh yourself silly at the comedy nights.

REDS

Perfect for those who aren't afraid to show their best moves. There's a dance floor and plenty of bars to keep you refreshed.

CENTRE STAGE

You'll find the best live bands and craziest parties. Amazing sound and lighting creates a fantastic party atmosphere.

BARS

Whether it's cocktails for two, a drink in the pub with mates or a full on night out, our bars provide the perfect place to drink...

- ▶ Bar Rosso and Rosso Lounge for cocktails
- ▶ Jaks
- ▶ Beachcomber Inn
- ▶ Shoreline Hotel Bar
- ▶ Ocean Hotel Bar
- ▶ Hotshots Sports Bar



WHO'S ON NEXT?

Don't miss out on our epic headline acts we have across every big weekend, bringing back those young memories for you and creating exciting new ones.

BIG NAME ACTS

Don't miss the big name acts headlining at your Big Weekend.

SUPERSTAR DJ'S

Meet the masters of spin who have been responsible for packing out the dance floors year on year and enjoy a evening of partying away the night.

SUPPORT ACTS

We've got a whole host of fantastic tributes and support acts to suit your Big Weekend, and there's all this too...

- ▶ Hilarious comedy
- ▶ Celebrity appearances
- ▶ Brilliant local bands
- ▶ Themed nights
- ▶ Karaoke



Daytime thrills

You didn't think we'd leave you twiddling your thumbs during the day did you? There's no time to get bored on a Big Weekend. Take the adrenaline levels up a notch and try out some of the thrill-seeker activities on offer. Prepare to pack all the fun of a fortnight into three days...

We've got everything from go-karts and ten-pin bowling to funfair rides (April-October) and the amazing rapids and flumes in our aquatic sub-tropical Splash Waterworld playground.

HOTSHOTS

You know the score – or at least you will in our sports bar, where we show top matches on our big-screen TVs. While you're here, have a go at ten-pin bowling or even American pool.



GO-KARTS

Roar around our purpose-built go-kart track. These fast, fun machines will give adrenaline junkies a real buzz.

SPLASH WATERWORLD

In a sub-tropical climate, prepare to take a soaking in our thrills-and-spills aquatic playground. Experience the rapids; take on the rip curls of the wave machines; plunge down awesome, adrenaline-rush-inducing flumes; or go for a relaxing float in the bubble pool.

If you're with a group of friends, we've got plenty of activities for you to do together too:

Adventure Golf
American Pool
Arcades
Archery
Darts
Go-Karting
Ten-pin Bowling

A small charge may apply to some of our activities.

TOP TIP...

Keep your valuables safe and sound in our lockers. A refundable £1 coin is required.

To make sure we keep everyone nice and safe, age, height and weight restrictions may apply to some of the activities. When visiting Splash Waterworld, please make sure that swimming shorts are above the knee and that all jewellery is removed before entering the pool. Please check our opening times on resort. Please note that some activities may be dependent on the good ol' British weather. If we do need to close, we'll open up again as soon as it brightens up.



Daytime chills

If you'd rather recharge your batteries ready for another night of dancing, why not wind down over a coffee at Rosso Lounge... sit back and enjoy the latest blockbuster in our cinema... or soothe your aching party feet with a pampering session at our spa.

CINEMA

Popcorn at the ready! See the latest blockbusters at our ABC cinema, showing everything from creepy thrillers to weepy chick flicks.

GOLF

How's your swing? Enjoy a round of golf at the Chichester Golf Club. Even better – you can take advantage of discounted fees and it's just 7 miles from the resort. We'd advise you to book in advance, all you need to do is call **01243 533833**.

A small charge may apply to some of our activities. To make sure we keep everyone and safe, restrictions may apply to some of the activities



A LITTLE BIT OF PAMPERING...

If you're looking for precious me-time, book yourself into our fun-and-fabulous Ocean Spa and let our therapists do the rest...

Our colourful spa in Ocean Hotel is open to everyone and there's an exciting range of treatments and spa sessions for you to try. Everyone loves the disco showers, fitted out with dancing music, mirrored walls and lights; then there's the snow cave, where you can (literally!) chill out and throw a few snowballs. Treatments include massages, facials, body therapies and finishing touches such as manicures.

We're open every day and advise you to book your treatments or spa session well in advance as we can get very busy. If you'd like to make a group booking, then we may ask for a small non-refundable deposit. To download a copy of our spa brochure, please visit butlins.com/oceanspa or just give us a call on **01243 845211** for further information or to request a spa brochure.



A few more need-to-knows

Still have a few questions? Then you've come to the right place. We've tried to include all the information you might need on the next few pages. If you have any further questions, please visit bigweekends.com or call us on 0845 070 4754.

ACCOMMODATION

We know you've got lots of things to remember to bring with you, so to help you get started, we provide the essentials like bedding, toilet rolls and a welcome tea and coffee; however, you may need to re-stock during your break. If you're staying in Gold, Deluxe or Hotel accommodation we also provide towels and soap. You can find a list of everything that's included in your room or apartment on page 15.

If you have a question about your accommodation or something you'd like us to help with, you can get in touch

easily by using our Text Messaging service, and we'll help as soon as we can. You'll find full details in your accommodation on arrival.

ALCOHOL

We know you're here to have the time of your life, but we want you to keep nice and safe, so please don't bring excessive amounts of alcohol onto the resort*. We'd hate to have to take it away from you! (We will return it to you, but only at the end of your Big Weekend).

Only alcohol purchased at our venue bars may be consumed in our venues, this includes Beachcomber Inn garden. Any alcohol purchased in the supermarket or brought onto the resort should only be consumed in your accommodation and not in our venues.

*The amount of alcohol that you may bring onto the resort will be determined at our discretion.



CLOTHING

Feel free to dress any way you like during your Big Weekend – but please be considerate of others. We know that you're here to have fun and fancy dress reigns supreme, but please avoid wearing any clothes with potentially offensive images or wording, both while you're on the resort and also on your journey to and from the resort. We'd hate to have to ask you to change or cover up. If you arrive on the resort wearing offensive clothing, we may refuse you entry.

CHANGING YOUR BOOKING

If you'd like to add a dining package, or upgrade your accommodation or dining package, please call us before you arrive and we'll do our best to help you. Call us on **0845 070 4754**.

ENTERTAINMENT

So that you don't miss a thing, we'll give you your Big Weekends entertainment guide on arrival. This lists everything that's going on during your stay – so make sure you don't miss out on the party!

ENVIRONMENTAL POLICY

Butlins is committed to minimising our impact on the environment and with your help we can make an even bigger difference. Towels (where provided) and bed linen are not laundered until after your departure. We also encourage you to turn off the TVs when they're not in use, by not providing TV remote controls. Recycling bins are available for all your recyclable rubbish.

FIRST AID AND MEDICAL HELP

Trained first-aiders are available on resort every day. Should you require medical assistance over the weekend, please contact the Guest Services team for information. Bognor War Memorial hospital is a mile away from the resort and St Richards hospital, Chichester is 8 miles away. In an emergency and when Guest Services is closed, please contact the Resort Safety team, 24 hours a day, on **01243 810020**.

HELP AND INFORMATION

Our Guest Services team is always happy to help with anything you need. Check out the resort map on pages 26 and 27 to find them. If you need anything outside opening hours, please feel free to contact our Resort Safety team, 24 hours a day, on **01243 810020**.

HIRE SHOP

To cut down on your packing, you can hire all sorts when you get here, including towels, hair dryers, microwaves, fridges and much more. Just visit the Hire Shop when you arrive or call **01243 810077** to pre-book. A small charge will be applicable (and a refundable deposit).

MONEY

Cash machines are located in the Skyline Pavilion and Centre Stage. There's a small charge for using these. Ocean Hotel and Shoreline Hotel have cash machines free of charge for the use of hotel guests. Cashback is also available free at some resort restaurants, shops and bars if you spend more than £5 per transaction.

Both the Ocean and Shoreline hotels and all Deluxe and Gold apartments (and Silver apartments on Atlantic Bay) have personal safes.

CHECKING OUT

We know you won't want to think about this now, but when the party's over, you will need to leave your accommodation by 10am on your last day... but the good news is that you're welcome to stay on resort until 12 noon.

Shoreline and Ocean hotel guests, please check out at your hotel reception. If you've stayed in any of our other accommodation, please hand your keys in to Guest Services or at the main entrance on your way out.

SAFETY

Providing a safe and secure holiday environment for all our guests has always been one of our priorities. So that you can enjoy your weekend with complete peace of mind, we maintain a comprehensive CCTV system that's monitored by our specially trained Resort Safety team. If you need to contact our Resort Safety team during your break, feel free to call them on **01243 810020**.

SMOKING AREAS

We've provided shelters for any guests who wish to smoke. You'll find them outside Centre Stage, Splash Waterworld and The Sun & Moon pub.

WI-FI INTERNET ACCESS

Now available free on resort! For those of you who need to catch up with important e-mails or check out the latest news on Twitter, there are Wi-Fi hotspots situated in the Skyline Pavilion and both the Ocean and Shoreline hotels.



WRISTBANDS

You will need a wristband in order to enter our venues and these will be issued when you check in. If you lose your wristband, we're sorry, but there will be a charge for a replacement – so please wear it at all times and keep it safe!

Bognor Regis Resort

Here's a map of the resort to give you an idea of where to find everything. The Skyline Pavilion is at the heart of the resort and inside it's non-stop showtime!

Entertainment & Activities

- A1 Ocean Spa
- A2 Funfair
- A3 Go-Kart Track
- A4 Jaks
- A5 Reds
- A6 Centre Stage
- A7 Hotshots

- A8 Splash Waterworld
- A9 Cinema
- A10 Euphoria Hair Salon
- A11 Leisure Hub
- A12 Activity Gardens
- A13 Adventure Golf
- A14 Amusements
- A15 Skyline Pavilion Stage
- A16 Photocall

Shops

- B1 Prize Shop
- B2 Outlet Shop
- B3 Toybox
- B4 Cute as Candi
- B5 Name Droppers
- B6 Spar Supermarket
- B7 Internet Café
- B8 Hire Shop
- B9 Mega Treats
- B10 Treasures
- B11 Holiday Booking Shop

Food & Drink

- C1 Kaleidoscope Bar & Restaurant
- C2 Papa John's
- C3 South Coast Restaurant and the Shoreline Hotel Bar
- C4 Beachcomber Inn
- C5 Skyline Café
- C6 Bar Rosso
- C7 Rosso Lounge
- C8 Burger King
- C9 Enjays Creperie
- C10 Turner's Restaurant

Guest Dining

- D1 Ocean Drive Restaurant
- D2 Coast Restaurant
- D3 The Yacht Club
- D4 Coral Beach Restaurant
- D5 The Deck Restaurant (opening March 2012)

Check Ins & Receptions

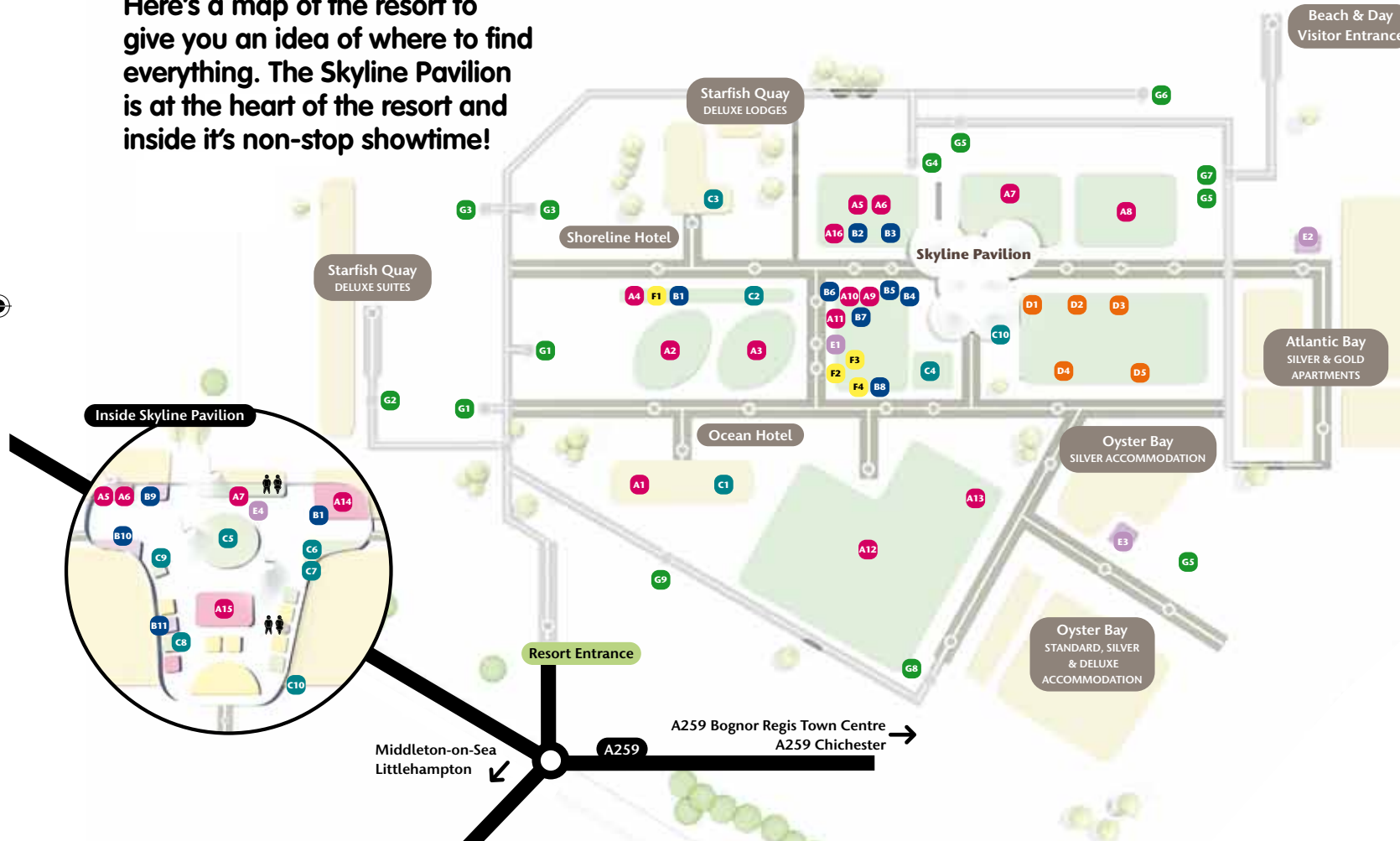
- E1 Guest Services
- E2 Gold Reception
- E3 Oyster Bay Reception
- E4 Skyline Pavilion Check In

Services & Amenities

- F1 Shoreline Conference Centre
- F2 Resort Safety
- F3 First Aid
- F4 Launderette
- Toilets

Car Park

- G1 Oyster Bay Parking
- G2 Starfish Quay Deluxe Parking
- G3 Shoreline Hotel Parking
- G4 Skyline Pavilion Parking
- G5 Wave Hotel and Apartments Parking (opening early Summer)
- G6 Atlantic Bay Parking
- G7 Atlantic Bay Gold Parking
- G8 Deluxe Suites Parking
- G9 Ocean Hotel Parking



Roadway Pathway

Show us the way...



RESORT ADDRESS

Butlins
Upper Bognor Road
Bognor Regis
West Sussex
PO21 1JJ

Directions are also available on our website, bigweekends.com

BY CAR

Simply follow the A259 coast road. We're just 1 mile east of Bognor Regis on the Littlehampton Road near Felpham Village.

BY COACH OR TRAIN

If you're travelling by coach you'll arrive at the resort's main entrance, where we look forward to meeting

you (only National Express coaches stop inside the main entrance). If you're coming by train, the resort is just a five-minute taxi ride from Bognor Regis train station.

TAXI

Our local recommended service is Crown Taxis on **01243 829829**.

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WEEKENDS

CALL

0845 070 4754

MON-FRI 9AM-8PM, SAT 9AM-6PM, SUN 9AM-5PM

The maximum call charge is 2p per minute from a BT landline. Calls from other networks may vary.

OR VISIT

BIGWEEKENDS.COM